Person Specification

RTA Personal Injury Team Supervisor

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| Criteria | Essential/Desirable |
| Person specification |  |
| Able to prioritise workload and take decisions commensurate to the role | Essential |
| Demonstrates self-motivation and a desire to learn, progress and develop | Desirable |
| Demonstrates a proactive and client-centric approach | Desirable |
| Able to comply with agreed process and best practice | Essential |
| Demonstrates a highly structured and organised approach to handling cases | Essential |
| Able to work flexibly as needed to hit set targets and deadlines | Essential |
| Able to work on own initiative and as part of a team | Desirable |
| Able to work with a considerable amount of detailed information | Essential |
| Ability to lead, develop and supervise a team | Essential |
| Ability to direct team performance in line with agreed targets | Essential |
| A positive attitude and can-do approach | Essential |
| Experience |  |
| Minimum 5 years’ experience in RTA personal injury litigation claims | Desirable |
| Experience in all aspects of RTA personal injury claims (commensurate with the scope of the role) including settlement and fast track litigation | Essential |
| Experience of effectively managing / leading or supervising teams | Desirable |
| Experience of delivering against agreed targets | Essential |
| Experience of working to deadlines | Essential |
| Strong understanding of RTA scenarios and liability | Essential |
| Strong understanding of current RTA PI Procedures and Rules | Essential |